

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** June 12, 2006

**TO:** All Registered IACS (Individuals Authorized Access to CMS Computer Services) Users

**FROM:** Mark Hogle, /s/  
Director, Division of Technology Innovation and Engineering

**SUBJECT: Pending Approval Registration Rejections - NOTICE**

End user registration in the Individuals Authorized Access to CMS Computer Services (IACS) requires review and acceptance by the approver for the requested role. CMS expects that approvers, once notified of pending registrations requiring their review, are promptly completing the approval process.

CMS will begin to implement a policy to enforce timely approvals as of Jun 15<sup>th</sup>. At that time, CMS will reject requests for end user registrations/modifications that are greater than 12 days old. EPOC registration requests will be rejected if they are older than 24 days.

No notification will be sent to users in advance of this action; however as a result of the rejection, users will receive an email notifying them of the action taken due to the non-response of their approver. Users can reregister as appropriate and contact their approver to facilitate the approval of the subsequent request.

Please direct questions or concerns to the MMA Help Desk at [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov) or 1-800-927-8069.